



Processes and Tools for Supply Chain Success

Overview

Through the lens of the SCOR® (Supply Chain Operations Reference) Model, participants will become familiar with tools, techniques, and approaches to define, analyze, and implement improvements for each major function and process area. You will be introduced to important technologies and methods that drive performance improvement throughout the supply chain.

Who Should Attend

This course is ideal for mid- to senior-level managers and directors who have a need to use state-of-the-art processes and tools to better manage their organization's supply chains and key process areas.

Those who work as functional counterparts in finance, information systems, manufacturing, or marketing will also benefit.

Program Benefits

Improve your ability to:

- Understand the expectations of global supply chains
- Leverage appropriate tools and technologies to achieve supply chain success
- Implement supply chain processes and tools that better manage the flows of products and information
- Enhance supply chain effectiveness and improve financial results

At Penn State

3-Day Short Course

Location: University Park, PA

This course fulfills a requirement for the Professional Certificate in Supply Chain Management.

Please see our Schedule on the web for current dates.

Value For You & Your Organization

You will leave this short course with better knowledge of state-of-the-art processes and tools for managing performance improvement across each major function and process area of your supply chain.

All of our transformational learning experiences provide the right environment for you to quickly develop and apply new capabilities.

"I thoroughly enjoyed this class. Great mix of academia and real life examples; great class participation and great instructors. I found this course to be very relevant to my current job activities."

Cindy Ambrose

Project Manager, Logistics, The Hershey Company

Program Content

This program is taught by the very best business faculty and experienced practitioners from top organizations who will help you tie critical new perspective, concepts, and techniques to immediate application in the workplace.



The SCOR® Model

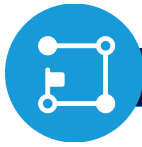
- Overall supply chain process flow represented by the SCOR® Model
- Standard metrics to measure process performance

This course covers tools for the PLAN, SOURCE, DELIVER, and RETURN processes. Tools for the MAKE process are covered in other programs.



Deliver & Return

- Warehouse and transportation management systems
- Scorecarding and dashboards
- Closed-loop supply chains
- Managing the return process for improved sustainability



Plan & Source

- Modeling and designing global supply chain networks
- Public/private sector comparisons
- Sourcing and savings analysis
- Reverse auctions



Implementation Challenges

- Real-world cases in process operations
- Supply chain design and simulation
- Corporate presentations of benchmark practices
- Application workshops

Pricing

- **\$3,150** covers tuition, materials, lunch, breaks, and the group dinner only (you are responsible for lodging, travel, and “on your own” dinners)
- **\$3,825** includes above plus meals and lodging at the Nittany Lion Inn or The Penn Stater (you are responsible for travel)

Discounts

A 20% discount is available for:

- DoD or government employees
- Penn State Alumni
- Teams of three or more attending this program from one company
- CSCR Corporate Sponsors & other affiliated groups

Earn a Professional Certificate

Grow your career and increase the value you bring to your organization. Earn a Professional Certificate in Supply Chain or Strategy and Organizational Performance by taking a series of three programs, in any order, over any period of time. Visit our website for full details.

Custom Learning Solutions

We work with organizations to create custom learning solutions focused on your unique goals, challenges, and performance needs. Your solution may be a single intervention, a virtual experience, or a multi-session program supporting long-term change initiatives. Please call us to learn more.

Our Learning Solutions Associates are ready to assist you with course reservations or additional details. For information on our full portfolio of offerings—including custom learning opportunities—call or visit us on the web.

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